

AB InBev Newsletter

A close-up photograph of a person's hands cupping a large, dense cluster of bright green hops. The hops are in sharp focus, showing their intricate, bumpy texture. The background is a soft, out-of-focus green, suggesting a hop field or garden. The lighting is bright and natural, highlighting the vibrant green of the hops.

August 2018

ABInBev

FIFA World Cup Russia 2018

Thank you all for driving the best results for FIFA World Cup 2018!

Some numbers we achieved for World Cup transportation:

- | | |
|---|-------------------|
| 1. Total volume shipped to partners: | 43,771 HI* |
| Stadiums: | 21,519 HI |
| Fan zones: | 19,055 HI |
| Hospitality and VIP zones: | 3,197 HI |

* 42% of total volume was shipped during first the 10 days for stack preparation!

- | | |
|---|------------------------|
| 2. Total number of shipments to clients: | 667 shipments** |
| Finished goods: | 549 shipments |
| Point of sales materials: | 118 shipments |
| - We delivered more that 12 mio psc glasses | |

** 32% higher than initial plan & 78% “small” trucks



Katoen Natie Antwerp

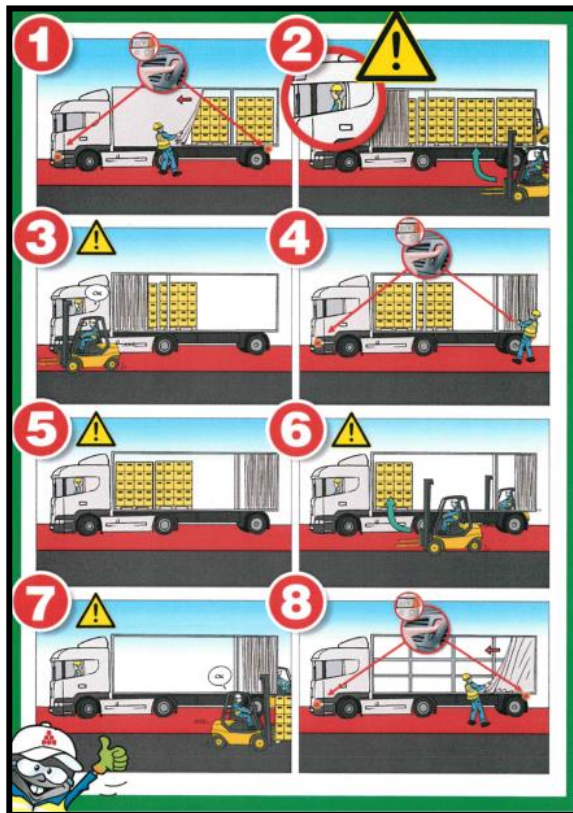
Katoen Natie Antwerp is the first Cross-Dock in the ABI world having a DPO certification. As part of the all increasing focus on Safety in the terminal, driver behavior is a key-factor. Considering the various origins & backgrounds of the drivers executing the various flows linked to Import & Export in Europe, as of this year we have come up with special leaflets presenting with colour-coding the layout of our terminal. Moreover, basic Safety guidelines have been defined in different languages, so that the key-messages are conveyed without any misunderstanding due to language barriers. The material gets handed over at registration and is provided back at the moment of the check-out.

Let us please take the opportunity and reinforce the message to all our drivers, that Safety is the #1 focus & all guidelines need to be followed in a strict way

Safety first!

The Katoen Natie Antwerp team

Katoen Natie Antwerp



Welcome to Katoen Natie Terminal Poland 718-720

DRIVER SAFETY INSTRUCTION CARD

VEHICLE NUMBER: **10**

Incorrect (X): Forklift loading truck in the wrong lane.

Correct (✓): Forklift unloading truck in the correct lane.

Skull and crossbones icon: Prohibited area.

No forklift icon: Prohibited area.

KATOEN NATIE Terminal Poland

During unloading/loading please stay in your truck for your own safety. After unloading/loading please drive outside the terminal and park your vehicle next to the warehouse, then return to the office for your papers.

Pendant le déchargement/chargement, veuillez s'il vous plaît rester dans votre camion pour votre propre sécurité. Après le (dé-)chargement, veuillez s'il vous plaît quitter le terminal et garer votre véhicule près de l'entrepôt, ensuite revenez au bureau pour vos documents.

Für Ihre eigene Sicherheit bleiben sie bitte während des Entladens/Ladens in Ihrem Fahrzeug. Bitte fahren sie nach Entladung/Ladung aus dem Terminal und parken sie ihr Fahrzeug neben dem Lager, gehen sie dann zum Büro um ihre Papiere abzuholen.

Під час розвантаження / завантаження, будь ласка, залишайте у своїй вантажівці для вашої власної безпеки. Після розвантаження / завантаження, будь ласка, заїжджайте з вантажівкою за межі терміналу та паркуйте її поруч зі складом, а потім поверніться в офіс за вашими документами.

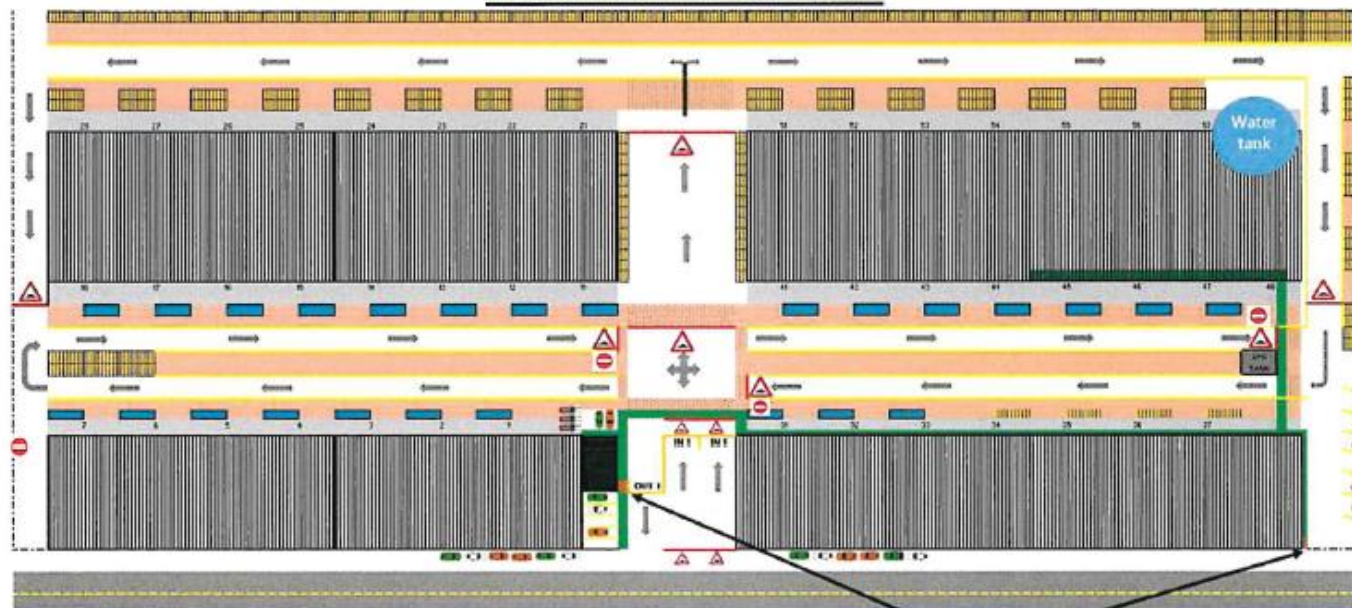
W czasie załadunku / rozładunku proszę pozostać w ciężarówce dla własnego bezpieczeństwa. Po załadunku / rozładunku proszę odjechać poza terminal i zaparkować obok magazynu. Następnie proszę wrócić do biura po dokumenty.

In timpul descărcării / încărcării pentru siguranța dumneavoastră va rugăm să rămâneți permanent în cabina l. După ce ați fost încărcat / descărcat va rugăm să ieșiți afara din terminal, să parcați în spațiul desemnat, și abia după aceea să va prezentați la recepție pentru a prelua documentele.

Во время разгрузки/загрузки, пожалуйста, оставайтесь в своем грузовике для вашей собственной безопасности. После разгрузки / загрузки выведите транспортное средство за пределы терминала и припаркуйте его рядом со складом, затем вернитесь в офис за своими документами.



TERMINAL POLAND



Vrachtwagens zijn enkel toegelaten in de grijze zones en dienen de rijrichtingen aan te houden.

Gelieve te vertragen aan kruispunten of aan plaatsen waar vorkliftverkeer mogelijk is.

Indien u achteren of van het nieuwe plein komt, dient er steeds ROND de gastank gereden te worden!

Vooraan is het niet toegelaten om in de oranje zones te rijden, ook niet om sneller terug te draaien! Steeds altijd ten einde rijden en dan terugdraaien!

Het is ten strengste verboden om onder de luifels te rijden! Hier wordt gewerkt met én zonder vorkliften!

Safety



Important! Safety reminder (1)

All truck drivers must follow the site safety rules, especially respecting the (1) **RED&GREEN** and (2) **RED** loading zones!



Safety   **Think Safety. Act Safely.**

Important! Safety reminder (2)

Drivers must always wear **PPE** (personal protective equipment)!

- **High visibility-vest** for better visibility for forklift drivers;
- **Helmet** for avoiding head injuries (caused by falling parts);
- **Safety footwear** (with toe cap);
- **Gloves** for sheeting/unsheeting trailers and other manual activities.



**Personal protective
equipment (PPE)
must be worn**

In addition, please note that when climbing stairs, the **handrail** should always be used to avoid falls.

Procedure for Banned drivers (1)

AB InBev will blacklist drivers according to severity of caused misconducts and incidents:

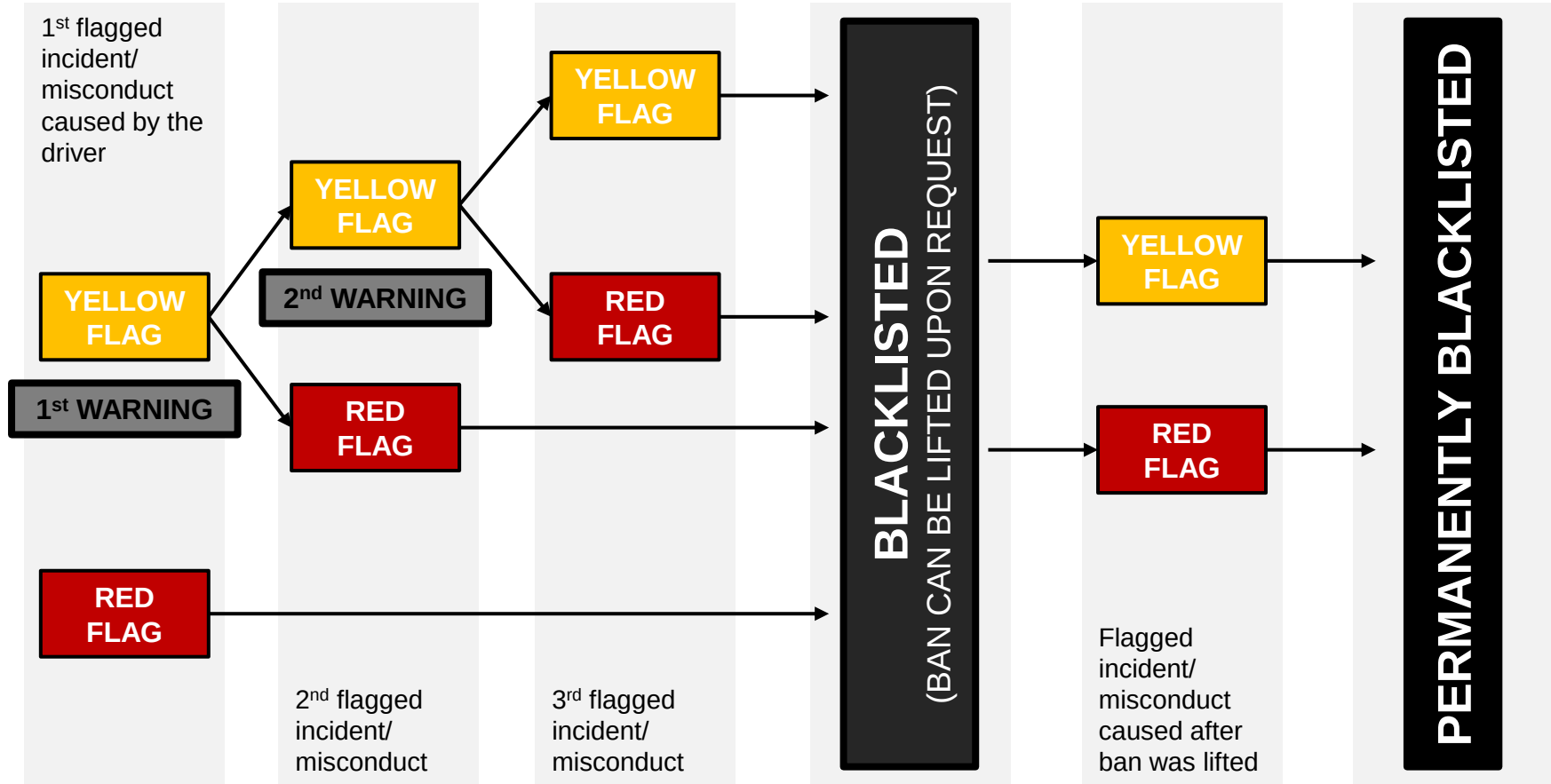
RED FLAG

- ❑ Driver is immediately banned from driving AB InBev goods after causing a fatal incident (SIF).
 - ❑ Reasons for “Red flag”:
 - Severe material damage or loss (property, trailers and goods)
 - Incident that caused harm/injury to people
- *AB InBev reserves the right to ban the driver for other severe reasons.

YELLOW FLAG

- ❑ Driver will be banned from transporting AB InBev goods after repeated warnings.
- ❑ Reasons for ‘Yellow flag’:
 - Not respecting safety rules on site, e.g. red-zone rules
 - Aggressive and rude behavior, e.g. physical or verbal threat

Procedure for Banned drivers (2)



Procedure for Banned drivers (3)

I. Driver is temporarily banned.

Ban can be lifted upon request after all preventive actions are taken, both by the carrier and the driver. Carrier must send to AB InBev an official request containing:

- Driver's details, or a copy of his/her ID or passport;
- The action log result (following the initial action log provided within 48 hours);
- Safety re-training report with driver's name and signature.

Driver can restart driving for AB InBev after agreement from AB InBev plants and transport teams is obtained. If the driver starts driving before the ban is lifted, he/she will be permanently banned.

II. Driver is permanently banned.

Ban cannot be lifted if the once banned driver causes another incident or misconduct.

Additionally, if the temporarily banned driver, who did not yet received the confirmation to drive for AB InBev again, is found to have entered the AB InBev premises transporting AB InBev goods (e.g. when entering the AB InBev premises or during spot checks), he will not be accepted and forced to leave the site. This driver will be automatically permanently banned.

SIF: Safety incidents in July 2018 (1)

Contractor LTI HOE:

- During manipulation of the trailers support beam; the support beam was blocked and jammed suddenly, due to this, the left hand of the driver lost his grip and hit his hand on the stacked kegs on the side.

Main root cause:

- Supporting beam upper roller wheels are not part of the maintenance / inspection plan
- Behavior: lack of SAFE approach – wrong method (pushing the blocked beam)

Main actions:

- Review maintenance / inspection plan
- Reduce number of trailers with this type of curtains
- Clear guidelines on method for opening curtains – not if blocking

SIF incident SAM:

- Driver hooking up to trailer parked across bay 5, hooked trailer up, but when he came to release hand brake of trailer, vehicle began to roll. Driver ran from drivers side across the front of the trailer and jumped in the cab to apply handbrake.

Main root cause:

- Behavior: the handbrake was not applied & the truck was incorrect parked
- Slope area

Main actions:

- Implement wheel shocks for all loading bays
- Compare way of working with BNL



SIF: Safety incidents in July 2018 (2)

SIF incident MAG:

- A trailer was loaded with 24 pallets of take home stock awaiting movement by the site shunter team. The trailer was stood loaded for circa 90 minutes on the bay prior to it collapsing to the floor on the off side front corner.

Main root cause:

- trailer leg gear mechanism was collapsed internally

Main actions:

- Join investigation with trailer owner
- Review preventive maintenance / inspection plan of the carrier



SIF KAZ:

- FLT fell due to sudden departure of the truck during reloading.

Main root cause:

- No system to prevent sudden departure of the trucks

Main actions:

- Install system against truck sudden departure:
 - The truck driver always stay in safe guarded zone near the dock during loading/unloading, clear visible for FLT drivers
 - FLT drivers never go inside of the trailer if the truck driver is not present near the dock – SIF prevention behavior
 - Mandatory wheel chocks using



Bike collisions with Trucks

During **SUMMER**, a lot of people are using bikes instead of cars.



An unbelievable amount of accidents has been reported to AB InBev from the police this year where bikes collide with trucks. Main cause of such incidents is because drivers are overlooking bikes while driving around the bend.

We kindly ask you to be more attentive and brief your drivers on this issue to avoid any unnecessary collisions and accidents.

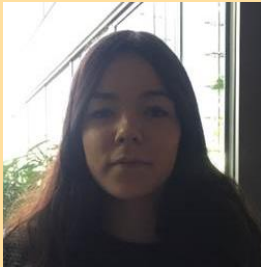


Transport Team People Update



Newcomer: **Hugo COMIN**

- **Joining as:** Transport Planning Intern BE



Farewell: **Marion LEMAIRE**

- **Joined as:** Intern, 9th of April - 17th of August
- **Responsible for:** Daily Shuttles Breweries > KTN Export Hub, Bosteels Planning, Support TPT BE Team



Reporting to: **Ruud van den Hoogenhoff**

Reminder! 15 PIN CONNECTOR

Reminder for all carriers driving AB InBev trailers!

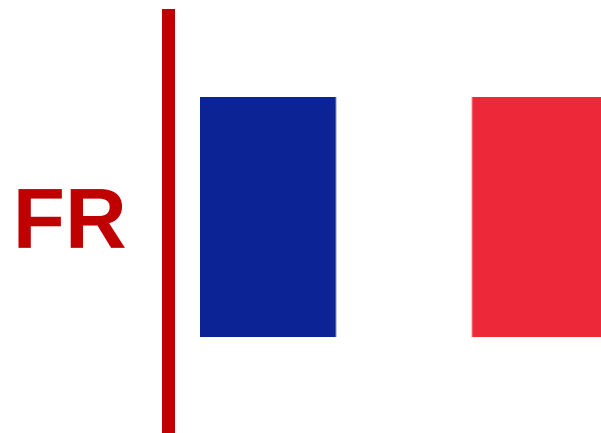
- Majority of fleet of AB InBev trailers is equipped with “new” European connector (i.e. 1 connection instead of multiple)
- European 15 pin connector is required when driving with AB InBev trailers; Not having the plug means trailer cannot depart due to safety reasons!
- Distribution connector OK as temporary solution only
- All non-compliance instances are registered as safety misconduct



Ideal solution: **1 connector**



Temporary solution: **Distribution adaptor**



Transport Team People Update



Newcomer: **Maximilien VANDENKERCKHOVE**

- **Joining as:** Transport Team Lead FR
- Effective as of September 1st, 2018

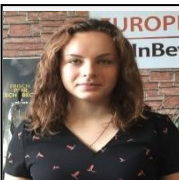


Farewell: **Meghane PORS**

- **Joined as:** Transport Team Lead FR
- Effective as of September 1st, 2018



Transport Team People Update

Phone number: +420 272 07 – Generic TP mailbox DOM = Transport BSC Prague Generic TP mailbox INTL = Transport IT.AT.CH	Mathias Bühler		TP Supervisor GE
	 Michael Langner TP Expert #5281		 Lena Fontenelle TP Intern #
	Transport Planning GE TMS Key User, DF Execution, Team Lead Back Up		Transport Planning GE Operations support, Execution, Optimization
 Jan Schürmann Senior TP Specialist #8271	Vacant TP Specialist	D o m e s t i c	 Ondrej Mikolasik Senior TP Specialist #8845
Transport Planning GE Dom ERP/TMS	Transport Planning GE Dom ERP/TMS		Transport Planning International Flows
 Sebastian Wall TP Specialist #8048	 Louis Lammers Senior TP Analyst #8811		 Raffaella Faber Senior TP Analyst #8679
Transport Planning GE Dom ERP/ TMS	Transport Planning GE Dom ERP/TMS		Transport Planning International Flows

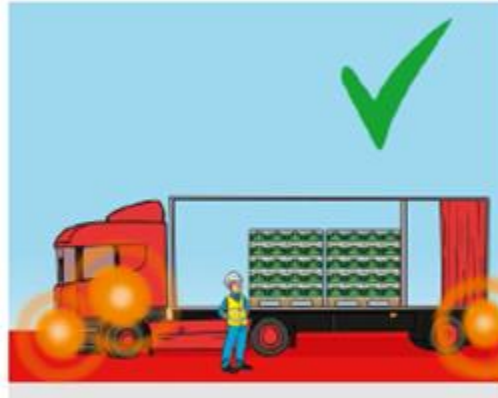
New RED-zone rules in Bremen (1)

New rules on RED-zone for truck drivers are implemented step by step onsite.

- GoLive for „Packaging Materials“ was on 30th of July, 2018
- GoLive for „Empties delivery“ will be on 3rd of September, 2018



Truck driver outside –
emergency lights are not
activated



Truck driver outside –
emergency lights are
activated



Truck driver inside the
cabine - emergency lights
are not activated

New RED-zone rules in Bremen (2)

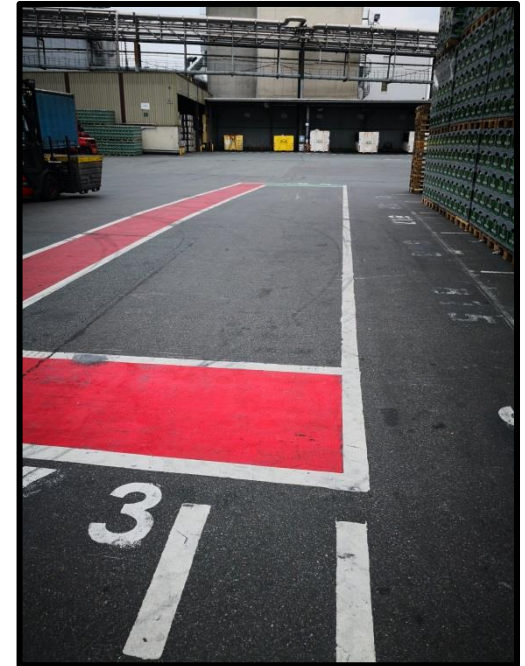
Safety Zone process rules to ensure drivers remain SAFE:

1. LGV driver ignites hazard lights when they are attending to the trailer; reflecting that the driver is operating within the RED-zone.
2. When the hazard lights are ignited, the FLT driver cannot enter the RED-zone around the trailer.
3. The driver extinguishes the hazard lights when he moves to the cab or a SAFE area.
4. The FLT driver can now load the trailer; knowing the driver is SAFE and away from the truck.
5. The FLT driver never enters the RED-zone when hazard lights are ignited.

Safety Zone process will ensure both FLT & LGV drivers are SAFE.

Change of GREEN-zones in Bremen

For safety reasons, the green zone in loading areas (for the rest than material delivery for which red zone rules are applied) have been changed. The green zone from the back side was removed, as from now we have only the green zone in the front of the cabin.



Please cascade this information to all your drivers.

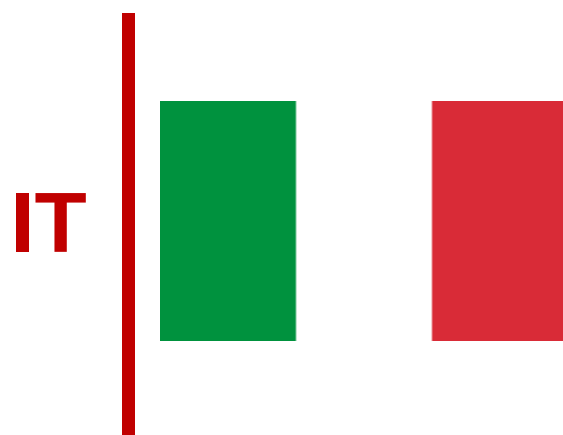
Pallet Exchange Policy

New pallet exchange policy in place since 1st June, 2018.

As communicated via Mail:

- New pallet account for each carrier (no immediate payments anymore)
- Pallet account is tracking the amount of empty pallets received at the costumers and returned to AB InBev as well as the empty pallets received but not immediately returned to AB InBev
- Amount of pallets (positive or negative) should not exceed 500 pieces
- All pallet exchanges need to be confirmed at loading/unloading side (POD and/or DPL)





Transport Team People Update

Nicola BESOZZI

Supervisor Logistic Italy

Languages: Italian, English, Spanish
Phone: +420272078907



**Inventory &
Transport Italy**



Sabatino MONACO
Senior ID Specialist

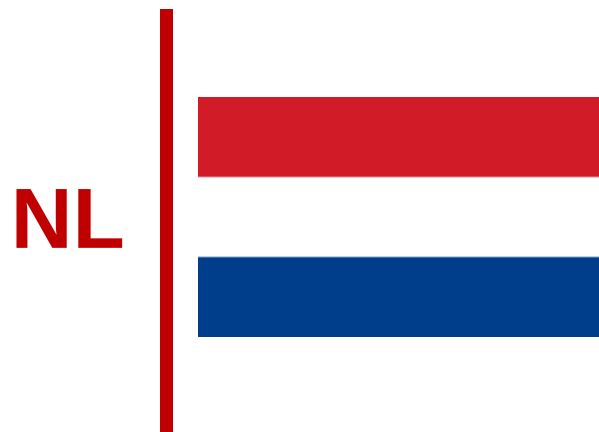
Languages: Italian, English

**Inventory &
Transport Italy**



Giorgio CARPENTIERI
Senior ID Specialist

Languages: Italian, English,
Phone: +420272078867

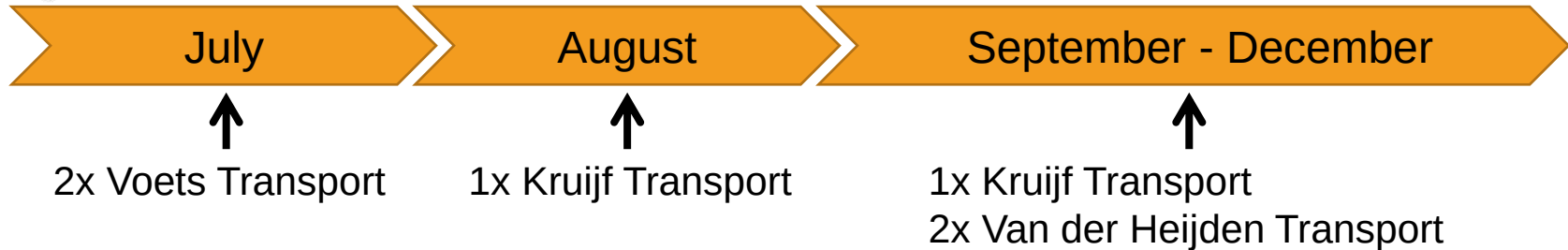


Transporting More Sustainably



We want to ensure a more sustainable future for the next generations to come. Together with our main transport partners in NL, we are looking for ways to reduce our footprint on earth.

As such, **6 LNG trucks** will be added to the fleet in the Netherlands enabling us to achieve our goals to reduce CO2 by 25% by 2025.





Transport Team People Update



Newcomer: **Aaron GREEN**

- **Joining as:** Transport Planning Intern UK&I
- Supporting us till 10th of September, 2018



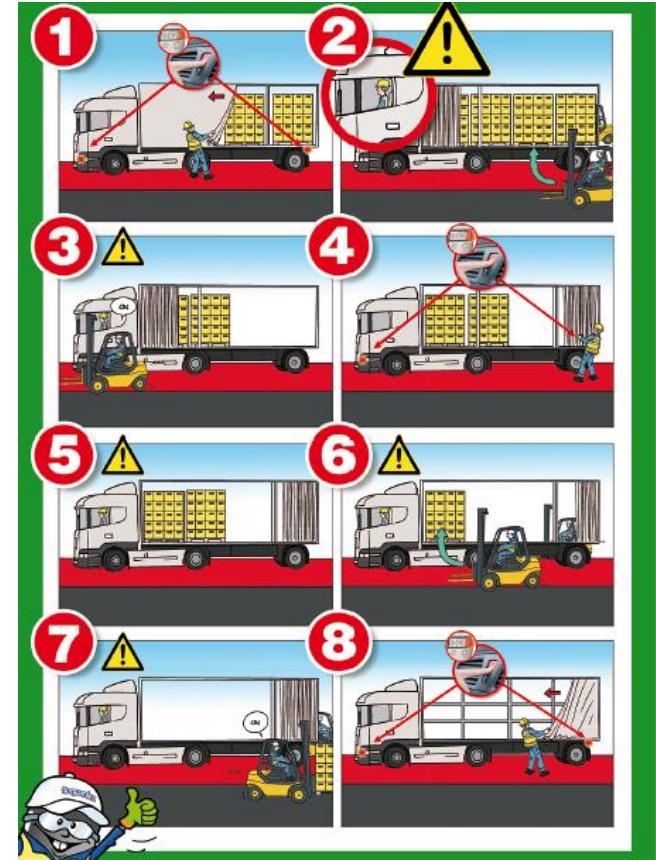
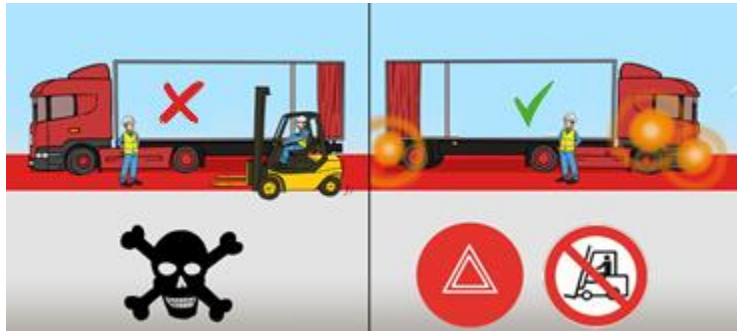
Farewell: **Minh Tam LE**

- **Joined as:** Transport Planning Intern UK&I
- Effective as of 08/2018

New RED-zone rules in UK

The new RED-zone rules which have been communicated to you via e-mail went live in **all** plants in UK as from **29th of July, 2018**.

Please make sure that all your drivers have been properly trained on the new rules and apply them fully and without exception as from 29th of July, 2018.



Trailer Height Restrictions for Samlesbury

Please be reminded of the height restrictions for Samlesbury brewery.

Trucks must get under bridges on site:

1	Bridge 1 – Height Restriction : 5.0m / 16'3"
2	Bridge 2 – Height Restriction : 4.8m / 15'7"
3	Bridge 3 – Height Restriction : 4.55m / 14'9"
4	Bridge 4 – Height Restriction : 5.36m / 17'7"
5	Bridge 5 – Access only on approval from gatehouse - Height Restriction : 4.65m / 15'1"



Warning
Height restriction

Please do not send in trailers that cannot drive through the above mentioned bridges. Such trailers will be rejected for loading (as it will rip out the main beer line that provides packaging).

Samlesbury Summer Party

Samlesbury Summer Party in aid of St. Catherine's Hospice Preston took place on 11th of August, 2018.



Safety day in Magor brewery

Upcoming Safety Day for our transport partners will be organized in Magor on 11th of September, 2018.

Main topics:

- Most common misconducts and incidents (focus on past incidents)
- Safety introduction, safety behavior
- Notable changes, e.g. red loading zone, new automated warehouse



BNL BULK



Transport Team People Update



Newcomer: **Roeland POLLET**

- **Joining as:** Transport Planning Supervisor BNL-Bulk
- Previously: Risk Management Advisor
- Working for AB Inbev since 08/2016



Changes: **Laura CREEMERS**

- **Joined as:** Transport Planning Supervisor BNL-Bulk
- Working for AB Inbev since 08/2014

Laura will be leaving the transport team as of 1st of September. Her successor Roeland, who has been working in the finance team in Leuven the last year, will be present in meetings and operations as of the 20th of August and will be increasingly taking over responsibilities from then.

PROC



Zone Procurement - Transport Team



ZLS



Zone Logistics Support Team

Transport Manager EUR
Eva SPILLEBEEN



Transport
Specialist WEZ
**Julie
PIETERS**



Transport
Specialist WEZ
**Aline
CHIRON**



Transport
Specialist RUK
**Ilya
GONCHUGOV**



Dedicated Fleet
Expert
**Jan
ZATKA**



Carrier
Collaboration
Expert WEZ
**Thu Trang
(Ashley) HA**





You have reached the end of our Newsletter!

Feel free to share with us any **best practices or topics** you would like us to mention in the newsletter.

Don't hesitate to contact (ThuTrang.Ha@AB-Inbev.com) with suggestions or candid remarks.

We welcome your feedback! 😊